Fiscal Year 2019 Operating Budget Year-End Review

Open Administration Committee Meeting December 2, 2019

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BUDGET-VS-ACTUAL

Provided **\$17M in direct relief to our Rail customers** via temporary fare reductions

Reduced the capital-to-operating transfer by pumping **\$15M back into the TTF capital program** in support of critical capital projects

Renewed focus on non-fare revenue opportunities,

including TOD initiatives (e.g., \$11M deal around the Somerville Station)

Investments in the workforce

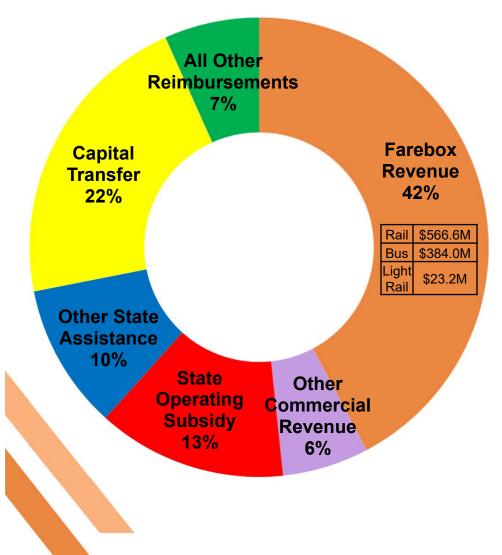
to improve service, reliability and the customer experience:

- 4 New LETP classes
- 4 New ACTP classes
- 473 bus operator hires

	Fiscal Year 2019			
(\$ in millions)	Budget	Actual	Difference	
			Budget vs /	Actual
Farebox Revenue	\$ 985.8	\$ 973.8	\$ (12.0)	-1.2%
Other Commercial Revenue	117.5	140.5	23.0	19.6%
State Operating Subsidy	307.5	307.5	-	0.0%
Other Reimbursements	905.2	883.7	(21.5)	-2.4%
Total Resources	\$ 2,316.0	\$ 2,305.5	\$ (10.5)	-0.5%
Labor & Fringe Benefits*	\$ 1,394.4	\$ 1,365.2	\$ 29.2	2.1%
Services	155.3	165.4	(10.1)	-6.5%
Fuel, Power & Utilities	154.0	141.5	12.5	8.1%
Purchased Transportation	252.2	246.3	5.9	2.3%
All Other Expenses	360.1	386.7	(26.6)	-7.4%
Total Expenses	\$ 2,316.0	\$ 2,305.1	\$ 10.9	0.5%
– Net Income / (Loss)	\$-	\$ 0.4	\$ 0.4	

* Includes Workers' Compensation and FELA (Federal Employers Liability Act) costs.

RESOURCES



Actual resources made up virtually the same share of total resources as budgeted

Resource Category	Budget	Actual
Farebox Revenue	43%	42%
Other Commercial Revenue	5%	6%
State Operating Subsidy	13%	13%
Other State Assistance	10%	10%
Capital Transfer	22%	22%
All Other Reimbursements	7%	7%
Total	100%	100%

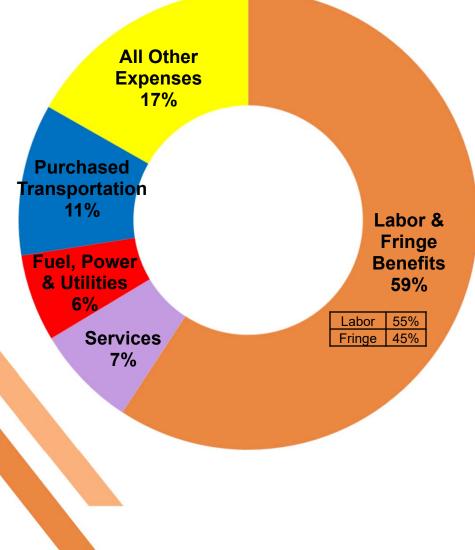
RESOURCES

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- > Year-Over-Year Farebox Revenue & Ridership Changes:
 - Revenue → 0.58% growth (Rail ↑0.92% Bus ↓0.02% Light Rail ↑2.43%)
 - Ridership → 0.89% growth (Rail ↑2.88% Bus ↓0.36% Light Rail ↑1.66%)
- > Other Commercial Revenue:
 - FY19 included \$25M in one-time, non-recurring revenues
- > Capital-to-Operating Transfer of \$493.5M:
 - \$83.8M from the TTF after a **\$15M** "giveback" for critical capital projects
 - \$50M one-time diversion from the TTF Subaccount for Capital Reserves
 - \$359.7M from the FTA for eligible expenses
 - Reimbursements include Other State Assistance:
 - \$154M contractual payments from the NJ Turnpike Authority
 - \$82.1M State's Clean Energy Fund to offset fuel and utility costs

EXPENSES

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Actual expenses made up virtually the same share of total expenses as budgeted

Expense Category	Budget	Actual
Labor & Fringe Benefits*	60%	59%
Services	7%	7%
Fuel, Power & Utilities	6%	6%
Purchased Transportation	11%	11%
All Other Expenses	16%	17%
Total	100%	100%

* Includes Workers' Compensation and FELA (Federal Employers' Liability Act) costs.

LABOR & FRINGE

Labor & Fringe Benefits spending was \$1.37B in FY19:

- **\$29.2M favorable**, or 2.1% under budget
- July 2018 vs June 2019 vacancies 572 vs 322
- Of total, \$749M in labor and \$616M in fringe benefit costs
 Incorporates \$2M in savings from mid-year health benefit reforms

FY19 Agreement Labor Contracts:

- Rail 1.5% wage increase in October 2018 (≈\$8.8M)
- Bus two 1.25% wage increases in July 2018 and January 2019 (≈\$16.7M)
- Police 2% wage increase in July 2018 (≈\$1.4M)

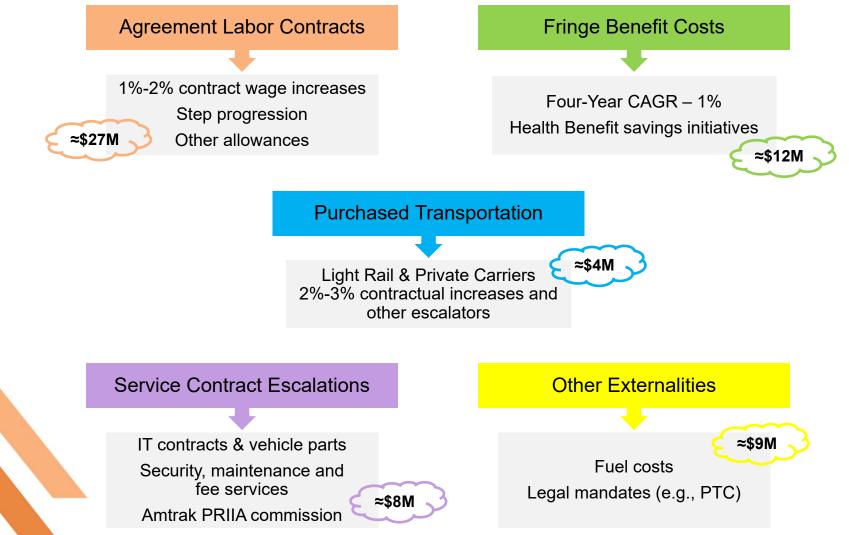
Hires & Separations Summary:

- Total Hires 1,136
- Total Separations 899 (38.2% retirements)
- Service Enhancements, Reliability & Customer Experience:
 - Four New LETP Classes 86 total locomotive engineer trainees hired
 - Four New ACTP Classes 98 total assistant conductor trainees hired
 - Bus Operators 473 hired (88.2% retention at year-end)
 - NJT's first ever Customer Advocate & Chief Customer Experience Officer



FY19 COST DRIVERS

\$60M in Mandatory Escalations



* NJT is currently estimating an additional \$70M+ in mandatory FY20 cost drivers above the FY19 amounts, net of cost savings initiatives.